

## RFQ IT Services

7/15/2019

Prepared by Cindy Karch

Bids for IT services were advertised in the Wood County Monitor and the Tyler Morning Telegraph. The following bids were received. City staff met with each bidder and evaluated the bid packets. Scoring was based on pricing and weighted toward the police department as their technology needs have expanded over the past few years. Mercy, I and Chief Bittner all reviewed the bids and recommend remaining with our current provider.

Listed in order of recommendation

- 1) Sys Logic
  - a. Current IT Provider
  - b. CJIS Certified
  - c. Asking for \$21,000 annual fee, current fee is \$18,000.
  - d. Has been our vendor since 2014 (+/-)
- 2) NetGenius
  - a. Located in Arlington, TX
  - b. This company actually helped me write the RFQ at no cost. The City Manager of Dalworthington Gardens (prior City Secretary/Assistant City Manager of White Oak) connected me with them and highly recommended them.
  - c. CJIS Certified, never failed an audit
  - d. Over 15 years' experience helping public sector
  - e. Annual Fee - \$47,400
- 3) ETCOG – Regional Technology Solutions
  - a. Located in Kilgore, TX
  - b. 10 years in IT, staff has experience, came from City of Longview, did their IT and City of Kilgore IT
  - c. We already use the GIS mapping and 911 address mapping services
  - d. They only serve cities, counties, schools and special districts – public entities.
  - e. Staff CJIS compliant
  - f. Can provide Public Records assistance for active and archived employee and past employee email and network files
  - g. Onetime setup fee of \$5,000 – Annual fee \$36,000
- 4) Cynergy Technology
  - a. Tyler Company
  - b. Provider for government, education & business across Texas
  - c. 34 years
  - d. 18 Technicians who are level 4 CJIS certified
  - e. Annual fee - \$78,576
- 5) ACT – Allegiance Computer Technologies
  - a. Tyler Company
  - b. In business since 2000
  - c. Level 4 CJIS certified
  - d. No fee provided